LAURIS ONLINE
SOFTWARE STARTER GUIDE

All changes will need to be made as an Administrator.

Internet Explorer's Pop-up Blocker Blocking Add Session

When trying to Add a Session, Internet Explorer will close all the smaller windows and bounce you back to the Main Menu. This issue is caused by Internet Explorer's pop-up blocker settings. To fix this issue, please follow the steps below:

1. Click *Tools* in the menu bar of Internet Explorer (tap F10 if the menu bar is not visible)

2. Mouseover *Pop-up Blocker* and then select *Pop-up Blocker Settings*

3. Type ***.laurisonline.com** in the *Address of website to allow* field

4. Then click the *Add* button and then click *Close*

Cannot Install ActiveX Controls (ONLY FOR INTERNET EXPLORER USERS)

Some portions of the Lauris Online website will prompt you to install an ActiveX control. When you are prompted via Internet Explorer's Information Bar, you need to right-click the Bar and left-click *Install.* On some machines this will fail and you will need to enable the ability to install our ActiveX control by doing the following:

1. Click *Tools* and then *Internet Options*

2. Click the *Security* tab and then select *Trusted Sites*

3. Type ***.laurisonline.com** in the *Add this website to the zone* field and then click *Add*

4. Click *Close* and then choose *Custom level …*

5. Scroll down until you see the ActiveX controls and plug-ins section

6. Find *Allow Scriptlets* and select *Prompt*

7. Find *Download unsigned ActiveX controls* and select *Prompt*

8. Find *Initialize and script ActiveX controls not marked as safe for scripting* and select *Prompt*

9. Click *OK* and then *Apply*

10. Select *OK,* then close and reopen Internet Explorer

Now, you should be able to right-click the Information Bar, select *Install,* and it will allow you to click *Install* for the installation dialog box.